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Investing in improving the quality of life of the people of Kazakhstan

GRI 3-3 We contribute to the social development of Kazakhstan and help improve the quality of life by implementing socially significant projects and programmes that reach hundreds of thousands of Kazakhstanis.

We focus our efforts and resources on the development of social infrastructure, education, health and culture, and the development of an inclusive society.

In 2024, the Fund invested in a number of significant health and social development initiatives, strengthening the health care system.

Construction of the National Scientific Centre for Infectious Diseases in Astana, which contributes to the development of medical science and healthcare in Kazakhstan by providing new opportunities for treatment and research of infectious diseases.

The National Scientific Centre for Infectious Diseases opened at the end of 2024 and became the first institution in the country to combine the phthisiopulmonology and infectious disease areas of activity. The Centre uses innovative methods of isolating infected patients, including specialised semi-box wards with pressure gradient control – an approach that has already proved itself in leading foreign infectious diseases hospitals. The centre is designed for 350 beds.

An important part of the centre is the research complex, where scientific, experimental and applied work will be carried out. A modern laboratory compliant with GLP (Good Laboratory Practice) standards will enable clinical trials of new medicines and biological products in the first two phases.

Opening of the National Coordination Centre for Emergency Medicine (NCCEM) in Astana. The centre, designed for 250 beds, includes 8 clinical centres in 29 profiles with a 24-hour inpatient facility and a consulting and diagnostic centre, a research centre for emergency medicine, a training and clinical component for a medical university, and a situation analysis centre.

At the same time, the Centre will take measures to reduce the time required to provide emergency medical assistance using air ambulance, as well as to reduce mortality in pregnancy pathology and organ and tissue transplantation.

In 2024, we continued supporting the regions where our portfolio companies operate, which is practically the whole of Kazakhstan. Traditionally, our focus has been on the development of social infrastructure. We implemented projects in education, healthcare, culture, sports, housing improvement, as well as environmental and volunteer initiatives.



Key areas of our social and charitable projects:



Regional development



Sport and culture



Health care



Inclusion



Education



Assistance in emergency situations
(assistance to regions affected by floods)

45
KZT billion

allocated for the projects in
education, healthcare, culture, and
sports

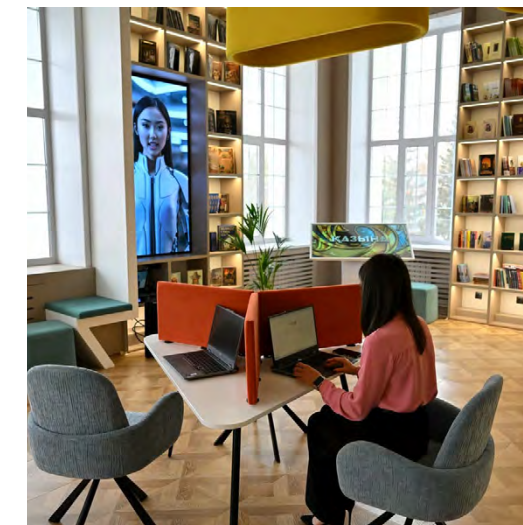
We build children's and sports grounds, improve access to clean drinking water, carry out landscaping, and support projects to build educational institutions and sports complexes. We pay special attention to the education of children from low-income families, providing grants to study at prestigious schools.

Telecommunication company Kazakhtelecom introduces technologies into the educational process, in particular, in 2024 the pilot project AQYLDY MEKTEP was implemented, the purpose of which is to provide access to quality education for children from low-income and remote regions of Kazakhstan. The project, aimed at introducing SMART solutions that improve learning conditions and ensure the safety of all participants in the educational process, was implemented on the basis of three educational institutions: in the city of Konaev, in the village of Arna, Almaty region, and in the city of Atyrau. Large-scale works were carried out in each of the schools, including connection of an Internet channel with a bandwidth of 500 Mbps with the ability to filter traffic to protect access to unwanted content, organisation of a local network with Wi-Fi coverage, as well as installation and connection of video cameras to an AI video analytics platform. Additionally, alarm buttons with output to the Operational Control Centre were installed.

Charitable projects through Samruk Kazyna Trust single operator

To systematise the provision of charitable assistance by the Fund's Group, a single operator of charitable activities, Samruk-Kazyna Trust²⁹, was established. More than half a million people are supported annually through Samruk-Kazyna Trust. We implement projects in partnership with the portfolio companies, with the population, the public and local executive authorities in those areas where state resources are insufficient. Our charitable activities are based on the principles of legality, equality, voluntariness and transparency.

In the reporting period, Samruk-Kazyna Trust supported projects totalling KZT 36.7 billion in healthcare, education, sports, development of inclusion, creative industry, as well as provided assistance to victims of flood. The total number of direct beneficiaries of charitable projects was about 700,000 people.



²⁹ Since 2016, the Fund for Development of Social Projects "Samruk-Kazyna Trust" from the whole Group of companies of Samruk-Kazyna JSC has been implementing charitable projects and programmes aimed at solving socially important issues for the population.



Developing inclusion

Development of an inclusive society is one of the key priorities of Samruk-Kazyna JSC's corporate social responsibility. We implement systemic projects to develop an inclusive society that promote equal access to opportunities and resources for all people, regardless of their physical, social, economic or cultural characteristics.

We open rehabilitation centres, sports complexes and adaptive sports sections in the regions of Kazakhstan. We train young people with disabilities in digital professions and assist them in finding employment. In addition, we open inclusive classrooms in schools and open early intervention centres for children with autism.

We support the development of inclusive education by promoting equal learning conditions for children with special needs and ensuring their full participation in the educational process. As a result, access to education is improved and the values of inclusion are promoted in society.

In 2021-2024, we have opened 59 specialized facilities, including:

- 14 inclusion rooms;
- 21 rehabilitation centres;
- 17 early intervention centres;
- 7 centres for children with autism.

More than 30,000 children and people with disabilities will be able to receive rehabilitation at these centres.

Inclusive classrooms are designed as open spaces and include areas for speech therapists, logopedists, psychologists, as well as workshops and physical therapy rooms. Early intervention centers work with children under the age of 3, helping them overcome developmental delays. Rehabilitation centers provide comprehensive assistance to children and adults, including those with musculoskeletal disorders. Centers for children with autism are aimed at developing adaptive and communication skills.

In addition, adaptive sports sections for children with disabilities were operating in 23 cities in 2020–2024.

In 2024, we focused our efforts on opening inclusive classrooms that not only provide equal opportunities for children with special educational needs, but also become attractive educational centres for families. The concept of inclusive classrooms was developed by Samruk-Kazyna JSC together with experts in the field of inclusion and takes into account modern approaches and global practices.

We also financed professional training of experts in the field of inclusion within the framework of the project Inclusive Urban and Social Environment. 100 experts from among representatives of ministries, akimats of the city and districts of Astana, public organisations, deputies and employees of the Fund's Group, were trained in effective methods and practices for creating conditions for step-by-step accessibility of social infrastructure and effective implementation of services for persons with disabilities, as well as immobile groups of population – women with prams and pregnant women, elderly people, young children, temporarily disabled.

Results for 2024:

14

inclusion rooms were
opened in Astana city and
Akmola region

78

adaptive sports sections
have been organised in
21 localities, covering more
than 890 pupils

200

children and teenagers
(10–18 years old)
with cerebral palsy,
delayed psycho-verbal
development, autism,
visual impairment and
their parents attended
sports camp

30

children with
mental and motor
impairments take
up cycling with
professional coaches



a resource training and
methodological centre was
opened in Astana to create
an inclusive urban and
social environment, and
accessibility assessment
experts were trained

180

people with disabilities
were trained in digital in 2024

15

major tourist sites in
the city were assessed
for compliance with
the needs of people
with disabilities

49

In 2025, we will continue to open inclusion rooms in schools, which provide opportunities for more and more children with special educational needs to fulfil their potential and feel comfortable and confident.



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Health care

We invest in improving the quality and accessibility of medical services, reconstructing and modernising medical facilities, and providing hospitals with modern medical equipment.

A D-WALL robotic laboratory was purchased for the National Centre for Children's Rehabilitation in Astana. Thanks to this equipment, the centre will improve the quality of rehabilitation of children and adolescents with cerebral palsy and autism. The centre paid for the treatment of 10 children in foreign clinics whose diagnoses are incurable in Kazakhstan. 72 specialists were trained to improve the qualifications of interdisciplinary teams of specialists from state medical and social institutions working in the field of child rehabilitation.

In 2024, to ensure quality medical care for young children with neuro-orthopaedic disorders, we supported opening an early intervention centre Kamkorlyk in the Regional Perinatal Centre in Petropavlovsk. Every year, 600 children aged 0 to 3 will be rehabilitated here free of charge. The latest rehabilitation and diagnostic equipment manufactured in the USA, Germany, Great Britain, Russia and Kazakhstan has been purchased to equip the centre.

Together with the National Commission on Women's Affairs and Family and Demographic Policy, the Medical Trains project was implemented, providing qualified medical and legal assistance to the population of remote stations in the country by means of a medical train. In 2024, more than 101,000 residents of remote areas received quality medical and legal assistance. At the same time, professional and experienced mediators and lawyers provided free psychological, legal and mediation (conciliation) assistance to citizens.

We donated a modern X-ray machine to the Akshukur rural outpatient clinic. Medical services became more accessible for 25,000 residents of Akshukur and Sayyn villages of Tupkaragan district of Mangistau region. The New Oriental 1000ub equipment is the first of its kind in the outpatient clinic.

Education and development of the creative industry for talented young people

In 2024, together with KazMunayGas, we continued the implementation of the Zharkyn Bolashak programme, thanks to which schoolchildren and students from Zhanaozen and Mangistau regions receive quality education in the leading educational institutions of the Republic of Kazakhstan. In the reporting period, 133 students from Zhanaozen city studied in various educational institutions of the country. In addition, 50 graduates who were trained in the school "IQanat high school of Burabay" in 2024 entered higher educational institutions, of which 80% – entered the Nazarbayev University, Eurasian National University named after L.N. Gumilev, Kazakh-British Technical University, Kazakh National University named after Al-Farabi, etc. on a grant. One graduate entered a university in Poland.

As part of the development of the creative industry for talented young people, several projects were implemented in the reporting period. In particular, a creative hub Qyzylzhar Creative Centre was opened in Petropavlovsk. Another creative hub OzgeEpic Oral will be opened in 2025 in West Kazakhstan region. Both Creative Hubs open new opportunities for creative young people aged 14 to 35, including young people with special needs. The Creative Hubs have become a unique place for inspiration, idea generation and implementation of projects in digital technology, media, culture, fashion industry and education. The hubs have galleries, theatre and exhibition halls, libraries, animation and music studios, podcast recording studios, co-working and educational spaces.

Corporate volunteering

Corporate volunteering plays an important role in the social responsibility of the companies in the Fund's Group. In 2024, our employees took part in various charitable and environmental actions and initiatives.

As part of the charitable event Let's get a child to school, our employees helped large and low-income families to get their children ready for school, purchased stationery and held kind meetings with children, presenting certificates for shopping and sweets.

To support children with special needs, we organised the annual Charity Samruk Marathon. All funds raised during the marathon were donated to the opening of inclusion rooms.

Every year we take part in the Taza Kazakhstan cleaning and improvement campaign. In 2024, we planted more than 100,000 trees, held 200 clean-ups across the Group, and took part in 100 environmental awareness campaigns and marathons.

Assistance to affected regions

In 2024, we helped respond to devastating floods in various regions of Kazakhstan. Activities covered both emergency assistance and systemic support to restore infrastructure and provide the population with the necessary resources.

On behalf of the entire Group of the Fund, KZT 22 billion was allocated for flood relief in the affected regions. We provided assistance both financially and with practical resources: our efforts included the delivery of humanitarian aid, employee participation in recovery work, technical and transport support, assistance in evacuating and accommodating people, and the restoration of livelihood facilities.